

## **WARRANTY TERMS**

**Art. 1** - All SIC Divisione Elettronica products are manufactured with the utmost attention and care and the company guarantees their working conditions. Anyway, to keep high safety and efficiency standards in the long term, the collaboration of the end-User is necessary. Therefore, we carefully recommend to read our user's manuals and to strictly adhere to the instructions and warnings given there. We remind you that, when the product needs to be installed and the end-user would like to carry out the installation without having it done by any skilled professional, it is necessary to have sufficient technical skills and whatever option you should choose, it is necessary to adhere to the instructions given in the "Installation" section of the manual. The warranty is given by the Dealer to the end-user on the basis of the DL of the 2nd of February 2002, nr. 24 who transposed the European Directive 99/44 relative to the consumer goods guarantee. Referring to such law, the duration of the warranty will last 24 months effective from the delivery date of the product to the end-User or 12 months to the Dealer/professional Operator. The warranty only covers the original manufacturing defects, i.e. existing before the goods delivery to the end-user and does not cover any defect related to a wrong installation or an improper use of the product. All SIC Divisione Elettronica products are guaranteed being without any original conformity defects for the indicated period from sales date. The Product Warranty covers the spare parts and labour necessary to repair the product or the components resulting defective and the strictly necessary annex costs with the restrictions specified here under. We kindly ask the customer, before taking possession of the product, to check with the dealer whether the product meets his/her expectations. If the dealer were to take care of the product installation, it is suggested moreover, to check the effective working conditions, possibly carrying out a test of actual use.

**Art. 2** - The defective product that benefits from the warranty conditions shall be delivered from the Consumer with a proof of purchase (receipt or invoice), to the dealer who sold the product, it will be sent over to Sic Divisione Elettronica in prepaid freight after having received an appropriate RGA number (Returned Goods Authorization) which should be written on the delivery note and on the package. Within the limits specified hereafter and, as long as the warranty conditions are valid, the product will be assisted without any cost related to the expenses which are strictly necessary for repair or to the discretion of SIC Divisione Elettronica, the product shall be replaced and then sent back free of charge to the dealer. For any product in warranty, the end-user doesn't owe anything to the dealer as far as freight charges or handling charges are concerned. If the product were shipped, although the warranty period is over, meaning it would be obvious that it doesn't concern a defect exceeding the limits specified in paragraph n° 3, or being a flawless product, SIC Divisione Elettronica will charge the dealer with freight, administrative and technical costs that it endured. The lack of proof of purchase will void the warranty.

**Art. 3** – SIC Divisione Elettronica's warranty does not cover defects arising after the expiration of the warranty period, nor defects not attributable to manufacturing or material faults.

The warranty shall not apply in cases of negligence or improper use, improper installation or maintenance, unauthorized removal or replacement of any part or component, incorrect

storage or warehousing (including, but not limited to, dirt accumulation, liquid infiltration, etc.), maintenance carried out by unauthorized personnel, transport damage, corrosion, or in the case of instruments whose serial number has been altered, removed, or rendered illegible due to environmental exposure.

The warranty is also void if the product is used for purposes other than those specified in the user manual or if the device has been opened or tampered with.

SIC Divisione Elettronica S.r.l. shall not be held liable for damages caused by improper installation, nor for failures resulting from an unsuitable system configuration.

In the event that the product presents a lack of conformity, the Company's obligation shall be strictly limited, at its sole discretion, to the repair or replacement of the defective component free of charge.

**Art. 4** – The warranty does not cover any damages caused to or by other devices, systems, or components resulting from improper connections or from unauthorized or improper use of the product.

Materials subject to wear and tear (including fuses, batteries, belts, fans, and related mechanical parts) are expressly excluded from this warranty.

The warranty does not cover any differences in color, material, or appearance compared to what is illustrated for guidance in advertising, brochures, or on the Internet, unless such features were specifically requested at the time of purchase.

Any liability of SIC Divisione Elettronica S.r.l. for direct or indirect damages to persons or property arising from product malfunction is expressly excluded.

Under no circumstances shall the warranty cover ancillary costs such as travel and transportation expenses, hotel accommodation, haul-out and launching costs, mooring fees, rental of equipment or replacement vessels, nor any compensation for "loss of enjoyment of vacation" or loss of time.

The product is intended solely as an aid to navigation and does not replace the prudent judgment of the vessel's operator.